

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	619010
<015> Study Area Name	ASTAC Wireless LLC - CL
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Clover McNeil
<035> Contact Telephone Number: Number of the person identified in data line <030>	9075642680 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	clover@astac.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
(check box when complete)			
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<420> Mobile	0.0	<input type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	0.0	<input type="checkbox"/>	<input type="checkbox"/>
<450> Mobile	0.0	<input type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<510> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 619010akSvcQuality&CPNI510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<610> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 619010akEmergency610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting  
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	clover@astac.net
<110>	Has your company received its ETC certification from the FCC?	<input type="radio"/> (yes / no) <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	<input type="radio"/> (yes / no) <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>









(900) Tribal Lands Reporting  
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	clover@astac.net

<910>	Tribal Land(s) on which ETC Serves	North Slope Borough Alaska
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<920>	Tribal Government Engagement Obligation	619010akTribal920.pdf
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Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

(1100) No Terrestrial Backhaul Reporting

Data Collection Form

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☒

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☒

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)



(1200) Terms and Condition for Lifeline Customers

Lifeline Data Collection Form

FCC Form 481

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<039>	Contact Email Address - Email Address of person identified in data line <030>	clover@astac.net

619010akLLT&C1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220>	Link to Public Website	HTTP	www.astac.net
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"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

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Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	<div></div>

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	clover@astac.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010)

Progress Report on 5 Year Plan

Milestone Certification (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3011)

Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012)

Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013)

Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No)

(3014)

If yes, does your company file the RUS annual report

(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015)

Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016)

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017)

If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(Yes/No)

(3018)

If the response is no on line 3014, Is your company audited?

(3019)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3020)

Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3021)

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3022)

Management letter issued by the independent certified public accountant that performed the company's financial audit.

(3023)

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3024)

Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3025)

Underlying information subjected to a review by an independent certified public accountant

(3026)

Underlying information subjected to an officer certification.

(3027)

Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3028)

Attach the worksheet listing required information

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: ASTAC Wireless LLC - CL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Clover McNeil	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 9075642680 ext.	
Study Area Code of Reporting Carrier: 619010	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier  
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<039> Contact Email Address - Email Address of person identified in data line <030>	clover@astac.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments









## **54.313(a)(5) Satisfaction of Consumer Protection and Service Quality**

### **Standards Consumer Protection**

#### Voice and Broadband

Arctic Slope Telephone Association Cooperative, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions. This applies to all lines of business (voice, broadband, wireless and lifeline).

### **Service Quality Standards**

#### Voice

Arctic Slope Telephone Association Cooperative, Inc. complies with the service standards of the State of Alaska promulgated in Alaska Statutes, Title 3 Commerce, Community, and Economic Development Part 7 Regulatory Commission of Alaska, 3 AAC 52.200-3, AAC 52.340, Telephone Utilities and Alaska Administrative Code 3 AAC 53.700 State Telecommunications Modernization. This applies to all lines of business (voice, broadband, wireless and lifeline).

#### Broadband

Arctic Slope Telephone Association Cooperative, Inc. follows the service standards noted in NECA Tariff #5 and is committed to provide the highest service to its broadband customers.

## **54.313(g) Areas with no terrestrial backhaul**

All of the Arctic Slope Telephone Association Cooperative, Inc. (dba ASTAC Wireless) markets, with the exception of Deadhorse and Nuiqsut, are not connected by roads and are only fed by satellite backhaul facilities. Deadhorse has both microwave and fiber middle-mile access, which is extended to the village of Nuiqsut by Arctic Slope Telephone Association Cooperative, Inc. (dba ASTAC Wireless) owned microwave assets. Of those villages without terrestrial backhaul, the following supports the minimum service level of 1M down/256K up: Barrow.

The remaining villages/exchanges - Kaktovik, Anaktuvuk Pass, Atkasuk, Wainwright, Point Lay and Point Hope - do not meet the minimum service level due to cost prohibitive backhaul facilities. Arctic Slope Telephone Association Cooperative, Inc. (dba ASTAC Wireless) continues to seek economically sound solutions to address those villages currently not offering the minimum speed requirement.

## **Description of ability to function in emergency conditions**

In 7 of our village locations (Point Hope, Point Lay, Wainwright, Atqasuk, Nuiqsut, Kaktovik and Anaktuvuk Pass) we have fully redundant Redcom local exchange switches. The central offices that these switches are installed in are equipped with back up batteries designed to support an 8 hour power disruption. In addition, each location has a standby generator that will come on line automatically in the event of the loss of commercial power. These generators will run at least two weeks without refueling. In addition there is fuel readily available in all of the locations that we operate with standby generators.

In our two largest exchanges, Barrow and Deadhorse we have fully redundant DMS 10 local exchange switches. The central offices these switches are installed in are equipped with back up batteries to support an 8 hour power disruption. In addition, each location has a standby generator that will come on line automatically in the event of loss of commercial power.

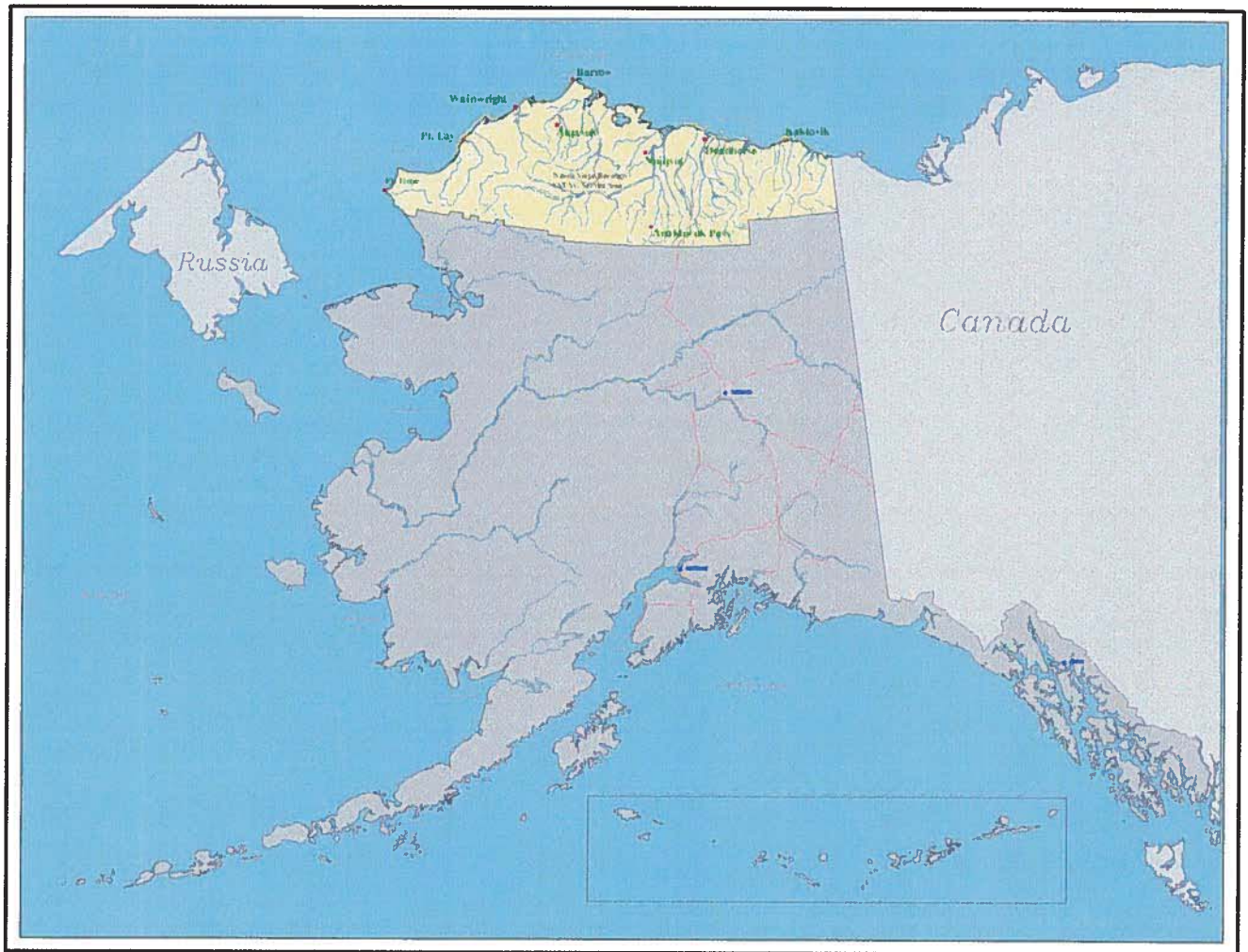
In all locations we work with the two long distance carriers to reroute traffic as required to recover from network outages or traffic spikes.

**Arctic Slope Telephone Association Cooperative, Inc.**

**Certification of Tribal Engagement**

**For the Year Ending December 31, 2013**

**Service Area Description:** Arctic Slope Telephone Association Cooperative, Inc. (ASTAC) serves the North Slope Region of Alaska. Our service area encompasses over 89,000 square miles and has seven traditional Native villages, the City of Barrow and the oilfields of Prudhoe Bay scattered across that expanse. With the exception of Prudhoe Bay, which is built out from the terminus of the Dalton Highway, all other villages can only be reached year round by aircraft.



**Tribal Entities:** There are ten federally recognized Tribal Entities within ASTAC's serving area. Each of the seven villages and Barrow has a Native Village organization. Arctic Slope Native Association (ASNA) is the Tribal Entity that manages the Samuel Simmonds Memorial Hospital in Barrow and the Inupiat Communities of the Arctic Slope (ICAS) serves as an "umbrella" government for eight remote Inupiat villages known as the Inupiat "community" spread out along the Arctic Ocean and in the interior, just above the Arctic Circle.

**The Process:** Following the guidelines in DA 12-1165, ASTAC's Executive Leadership Team made multiple attempts to coordinate telephonic meetings to plan for the Tribal Engagement requirement. Tribal leadership points of contact were updated to reflect current information (Tab 1). A cover letter was created to explain the new process and asking for the Tribal Entity's cooperation in meeting our Tribal Engagement obligations. The cover letter borrowed heavily from DA 12-1165. The cover letter was attached to a Tribal Pre-meeting questionnaire which also extracted the questions from DA 12-1165 for Native leaders to consider prior to the telephonic engagement meeting. These two documents were sent on August 28, 2013. An example of the cover letter and a blank Tribal Pre-meeting Questionnaire can be found at (Tab 2).

The cover letter and pre-meeting questionnaire did not elicit a response from any of the Tribal entities. The next step in the process was to do a second mailing on November 1, 2013 with a cover letter by Charlie Carpenter reintroducing what we were trying to achieve, with the original cover letter and the Tribal Pre-meeting Questionnaire as attachments, an example of which can be found at (Tab 3). In this mailing, Charlie Carpenter, Chief of Network Operations again requested a telephonic meeting. When he didn't receive any response, he followed that up with telephonic contacts with the Tribal Leadership. Telephonic logs for each Tribal Entity can be found at (Tab 4).

Following multiple attempts to engage Tribal Leadership from August through November 2013, we were successful in connecting with 50% (five) of the ten Tribal entities. A recurring theme that was expressed in 2012 and repeated in 2013 was the appropriateness of using the ASTAC elected Board member as a representative of many of the Tribal entities, since the Board member is also a member of the Tribal entity, has received telecom specific training, and sets the direction for the Cooperative based on the will of the people who elect them. We received a written request to do so from the Native Village of Barrow and verbal authorization from the Native Villages of Kaktovik, Nuiqsut, Point Hope, and Anaktuvuk Pass (Tab 5).

I certify that the above description of ASTAC's Tribal Engagement is a fair and accurate documentation of our efforts and that a copy of this certification and all corresponding Tabs have been provided in electronic form to our Tribal entities.



March 11, 2014

Stephen L. Merriam, CEO

Date

# Tab 1

## 2013 Tribal Leadership Roster

ICAS-Barrow  
Doreen Lampe, CEO

ASNA  
Marie Carroll, Director

### Native Village Tribal Council-Presidents

Thomas Olemaun	Barrow
Edward Rexford Sr.	Kaktovik
Howard Patkotak	Wainwright
Margaret Pardue	Nuiqist
Jack Schaffer	Pt. Hope
Jimmy Nayukok	Atqasuk
Pres. Village Council	Anaktuvuk Pass individual stepped down, no one at this time
Willard Neakok	Pt. Lay



## Tab 2



4300 B Street, Suite 501  
Anchorage, AK 99503

Arctic Slope Telephone Association Cooperative, Inc.

907 563 3989  
1 800 478 6409  
fax: 907 563 1932

email: mail@astac.net

August 28, 2013

Mr. Howard Patkotak, President  
Village of Wainwright  
P.O. Box 143  
Wainwright, AK 99782

Dear Mr. Patkotak;

This letter is intended to help facilitate engagement between Tribal government officials and ASTAC, which provides service on Tribal lands with the use of Universal Service Fund (USF) support. In 2012, ASTAC met with all tribal entities on the North Slope. Based on feedback we received from Tribal leadership, we are amending our process to better collaborate with you.

A number of tribal entities pointed out that ASTAC has an elected Director to our Board representing your community. All Directors receive extensive industry training in telecommunications, meet four times yearly to set direction for the Cooperative and could potentially be a great resource in directing the Cooperative relative to your planning. It was highly suggested that the Director coordinate with you and speak for your tribal entity, engaging the Cooperative management team on your behalf. This would be much more responsive to your evolving needs due to the quarterly standing Board meetings where you could be represented. It would also save the membership a significant amount of money. For instance, in-person tribal engagement in 2012 cost the Cooperative almost \$28,000.

If this alternative approach makes sense to you, please email me at [steve@astac.net](mailto:steve@astac.net) and confirm your interest in using our Board member as your organization's representative for telecommunications issues, and we will take it from there. Thanks for your consideration of this tailored approach.

Best Regards,

Stephen Merriam, CEO

ASTAC, Serving the North Slope of Alaska since 1980

## **Tribal Government Pre-Meeting Questionnaire**

### **Needs Assessment and Deployment Planning**

*What are the Tribe's communications goals, needs, and priorities, as well as what the Tribe intends to do with communications services?*

*What core community or anchor institutions are central to deployment and what in the nature and operations of these institutions is relevant to the need for communications services?*

*Are there economic factors and possibly Tribally-driven opportunities that will assist in making the business case for deployment on Tribal lands, as well as opportunities where Tribal governments and communications providers can partner.*

*ASTAC has an elected Director to our Board representing your community. All Directors receive industry training in telecommunications, meet four times yearly to set direction for the Cooperative and could potentially be a great resource in directing the Cooperative relative to your planning. Would you like the Director speak for your tribal entity and engage the Cooperative management team on your behalf?*

## **Feasibility and Sustainability Planning**

*Are there specific challenges associated with deploying and sustaining a communications network on your lands?*

*Many federal grant or loan programs provide direct access to, or particular standing for, Tribal Nations and their entities. That is, there are federal government programs that support infrastructure deployment and support the economic, health, safety, and welfare missions in Native communities. Are there any additional resources the Tribal entity may bring to bear in feasibility and sustainability planning for communications services?*

## **Marketing Services in a Culturally Sensitive Manner**

The Tribal engagement obligation provides Tribal governments and ASTAC with the opportunity to discuss and explore ways in which we can coordinate or partner to ensure that services are marketed in a manner that will relate directly to the community, resonate with consumers, and stimulate increased adoption of services on Tribal lands.

*Would you be interested in developing materials, separately or jointly, specific to the Tribal community?*

*Would you like to review and comment on our marketing materials as part of the development process?*

*What other elements of our respective organizations may need to be engaged? For Tribal governments, this may mean administrative planning, community service, and other governmental offices. For ASTAC, this may mean customer service, technical assistance, and commercial business divisions.*

### **Rights of Way and Other Permitting and Review Processes**

There are numerous regulatory processes with which ASTAC must comply in order to provide communications services on Tribal lands, including rights of way, land use permitting, facilities siting, and environmental and cultural review processes.

*Are there additional regulatory processes beyond those practiced and disclosed by ASTAC that should be incorporated in serving Tribal lands?*

### **Compliance with Tribal Business and Licensing Requirements**

As sovereign institutions, Tribal governments have the authority to impose Tribal business and licensing requirements on all entities doing business on their lands. The form of these licenses vary greatly, including certificates of public convenience and necessity, Tribal business licenses, master licenses, and other related forms of Tribal government licensure.

*Please provide a comprehensive list of any business and licensing requirements applicable to the provision of the cooperative's communications services, including an explanation of precisely what all such requirements entail, specific application procedures and timeframes, as well as the governmental offices involved in the licensing process. As part of this process, ASTAC will provide you with a list of existing licenses in place, as applicable.*

## Tab 3





4300 B Street, Suite 501  
Anchorage, AK 99503

Arctic Slope Telephone Association Cooperative, Inc.

907 563 3989  
1 800 478 6409  
fax: 907 563 1932

email: mail@astac.net

November 1, 2013

Mr. Howard Patkotak, President  
Village of Wainwright  
P.O. Box 143  
Wainwright, AK 99782

Dear Mr. Patkotak:

This letter is intended to reference a letter sent to you recently by ASTAC's CEO, Steve Merriam. In his letter Mr. Merriam asks that you consider using ASTAC's elected board member as your organization's representative for telecommunications issues.

I have enclosed a copy of the letter and a questionnaire proposed by the FCC. We are requesting that you support this alternative approach to tribal engagement as a means of getting the necessary input in the most cost effective manner.

You may contact me at 907-564-2650 or via email at [Charlie@astac.net](mailto:Charlie@astac.net). I will follow up in 10 days by telephone, if we have not connected by then.

Thanks in advance for your help.

Cordially,

Charlie Carpenter, CNO

ASTAC, Serving the North Slope of Alaska since 1980



4300 B Street, Suite 501  
Anchorage, AK 99503

Arctic Slope Telephone Association Cooperative, Inc.

907 563 3989  
1 800 478 6409  
fax: 907 563 1932

email: [mail@astac.net](mailto:mail@astac.net)

August 28, 2013

Tribal President  
Village of Anaktuvuk  
P.O. Box 21065  
Anaktuvuk Pass, AK. 99721

Dear Tribal President;

This letter is intended to help facilitate engagement between Tribal government officials and ASTAC, which provides service on Tribal lands with the use of Universal Service Fund (USF) support. In 2012, ASTAC met with all tribal entities on the North Slope. Based on feedback we received from Tribal leadership, we are amending our process to better collaborate with you.

A number of tribal entities pointed out that ASTAC has an elected Director to our Board representing your community. All Directors receive extensive industry training in telecommunications, meet four times yearly to set direction for the Cooperative and could potentially be a great resource in directing the Cooperative relative to your planning. It was highly suggested that the Director coordinate with you and speak for your tribal entity, engaging the Cooperative management team on your behalf. This would be much more responsive to your evolving needs due to the quarterly standing Board meetings where you could be represented. It would also save the membership a significant amount of money. For instance, in-person tribal engagement in 2012 cost the Cooperative almost \$28,000.

If this alternative approach makes sense to you, please email me at [steve@astac.net](mailto:steve@astac.net) and confirm your interest in using our Board member as your organization's representative for telecommunications issues, and we will take it from there. Thanks for your consideration of this tailored approach.

Best Regards,

Stephen Merriam, CEO

ASTAC, Serving the North Slope of Alaska since 1980

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## Tab 4



Appendix B - Tribal Engagement Telephonic Record NV Nuiqsut

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/3/2013	3:18pm	907-480-3010	ring no answer		CC
12/3/2013	3:20pm	907-480-6126	fax tone		CC
12/4/2013	2:20pm	907-480-1201 cell	ring no answer/ fast busy		CC
12/4/2013	2:25pm	907-480-3010	woman	Said Margaret is out of town doesn't know when she will be back	CC
12/10/2013	10:55am	907-480-1201cell	ring no answer	She said Margaret actually doesn't work here...but yes, Margaret is the president and this is the correct number for the Native Village of Nuiqsut	CC
12/10/2013	10:58am	907-480-3010	woman		CC
12/12/2013	10:25am	907-480-1201 cell	Margaret	She answered and said she was on a conference call with BLM...said she would call me back at the office	CC
12/12/2013			message from Margaret		CC
12/12/2013	10:40am	907-480-1201 cell	Unavailable/caller out of area msg		CC
12/12/2013	10:50am	907-480-1201 cell	Margaret	Margaret agreed to board member (self) as representative for telecommunications issues	CC

Appendix B - Tribal Engagement Telephonic Record NV Wainwright

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/3/2013	3:18pm	907-763-2535	woman	She said she would have him call me She took my number in case he comes into the office	CC
12/12/2013	3pm	907-763-2535	Alana - volunteer	He said Howard is not the village corp president...but he is the traditional council president...same as Blair was last year..he said he would email Howard's number.	CC
2/12/2013	4:20pm	907-925-1265	Terry Tagarook		CC
12/16/2013	2:30pm	907-763-2535	ring no answer		CC

# Appendix B - Tribal Engagement Telephonic Record NV Kaktovik

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/3/2013	2:15pm	907-640-2042	woman	was give these numbers 907-640-6414 KIC and 907-640-6025 home to contact Edward	CC
12/3/2013	2:20pm	907-640-6414	woman	woman took message and said she would have him call me	CC
12/3/2013	3:15pm	got a call	Edward Rexford Sr	Mr. Rexford agreed that he had no problem using the ASTAC elected board member as his organization's telecommunications representative.	CC

# Appendix B - Tribal Engagement Telephonic Record NV Point Hope

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/3/2013	3:57pm	907-368-2330	woman	Jack Schaffer should be at the city office 368-2537	CC
12/3/2013	4:00pm	907-368-2537	Busy twice		CC
12/3/2013	4:15pm	907-368-2537	Busy again		CC
12/4/2013	2:30pm	907-368-2330	woman	told to call him at the city office	CC
12/4/2013	2:35pm	907-368-2537	woman	He is "unavailable" left message for him to call me	CC
12/10/2013	11:15pm	907-368-2537	ring no answer		CC
12/10/2013	1:15pm	907-368-2537	talked to Jack Shaffer	See email record dated 12/10/2013	CC

## Steve Merriam

---

**From:** Charlie Carpenter  
**Sent:** Friday, December 13, 2013 12:33 PM  
**To:** Charlie Carpenter  
**Subject:** Record of call with Jack Schaffer of Native Village of Point Hope - 12/10/2013 1:15pm

Talked to Jack on 12/10/2013....

Misc topics:

1. He did not believe he had received the letters...I explained the issue
2. He mentioned Homeland security, X-Box and then said "your call is important to us"...then I finally realized he seemed to be making a joke of an automated answer and maybe jokingly feigning interest...so I said "Ok I know you have more important issues"
3. Somewhere in the call he seemed to agree and said yes we have a board member...
4. Then he went on to say the one issue he had was he wanted an assurance that they won't pay more for more capacity on the QN fiber..
5. We talked about the QN folks and I said I was sure that they would be staying in touch with the folks in Point Hope
6. He then mentioned that his city voice mail had a buzz on it and he hadn't been sure how to set it up...what number to use... I said I would have someone from customer service call him
7. He also said he had feedback on calls from Bethel...I said both GCI and ATT had been having some satellite issues...
8. He said he was getting LD bills from both ATT and ASTAC...I said I would have someone from customer service call him...
9. He also mentioned he never got feedback on something were ask to support and some "mega company got it"...like Star Band
10. He liked it better last year when we came around Halloween our people came dressed as witches...again I think joking
11. He then joked "the longer we stay on the call more I can come up with...then I said OK nice talking to you I will have customer service call you...will you be there? He said yes
12. I talked to Stella and she was going to have Gage call him...

# Appendix B - Tribal Engagement Telephonic Record ICAS

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/4/2013	3pm	907-852-4227	woman	Doreen Lampe is out of town until the 11th or the 12th...I left a message in her voice mailbox explaining the issue and asking for a return call	CC
12/16/2013	2:12pm	907-852-4227	tranferred to her line	left message re: issue and my number to call	CC

# Appendix B - Tribal Engagement Telephonic Record NV Barrow

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/3/2013	2pm	907-852-4411	?	left message for Thomas Oleman to call me in his voice mail box	CC
12/10/2013	11:10am	907-852-4411	recorded announcement	left message for Thomas Oleman to call me in his voice mail box	CC
12/12/2013	2pm	907-852-4411	Thomas Oleman	He ask that I draft a letter for his signature that he could pput on his letterhead designating ASTAC board memembr as the tribal representative -gave him my email address...he will send a request	CC

# Appendix B - Tribal Engagement Telephonic Record ASNA

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/4/2013	2:22pm	907-852-4611	woman	Marie Carroll is in a meeting - she will have her return my call	CC
12/16/2013	2:04pm	907-852-4611	transferred to her line	Left message re: issue and my number to call me	CC



# Appendix B - Tribal Engagement Telephonic Record NV Anaktuvuk

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
12/3/2013	4:17pm	907-661-3727	Patrick Mekiana - Director	He suggested calling 661-2066	CC
12/3/2013	4:20pm	907-661-2575	woman	She will have Justas Mekiana Jr give me a call - he is also called Kenny 661-2066 (# from Patrick)	CC
12/10/2013	1pm	907-661-2575	recorder	Left message on recorder asking for call back	CC
12/10/2013	1:05pm	907-661-2066	woman	he is at city offices 907-661-3612 or 3619	CC
12/10/2013	1:10pm	907-661-3612	Frankie or Franklin	He gave me his home number that I just called...I ask if he would leave a message on Kenny's desk to call me...	CC
12/11/2013	3pm		voice msg from Kenny	returned my call	CC
12/11/2013	3:43pm	907-661-1298	Kenny Mekiana	Kenny agreed to the idea of using Patrick the elected board member as his organization's representative for telecommunications issues.	CC

Appendix B - Tribal Engagement Telephonic Record NV Point Lay

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
11/8/2013	2pm	907-833-2575	Joanne - Ofc Mgr	Email dated November 8, 2013 left message for Willard Neakok to call me - he was out of town	CC
12/3/2013	3:18pm	907-833-2575	woman		CC
12/16/2013	2pm	907-833-2575	Voice message	left message for Willard to call me	CC

## Tab 5



# **NATIVE VILLAGE OF BARROW INUPIAT TRADITIONAL GOVERNMENT**

---

December 13, 2013

Charles Carpenter  
Arctic Slope Telephone Association Cooperative, Inc.  
4300 B Street Suite 501  
Anchorage, AK 99503

Dear Charlie,

I am writing this letter in response to ASTAC's request that the Native Village of Barrow designate ASTAC's elected board member from Barrow as our representative for telecommunications issues.

I do support this alternative approach to tribal engagement as a means of getting the necessary input in the most cost effective manner with representation from the most knowledgeable and qualified member of our community.

You may contact me at 907-852-4411 if you have any questions.

Cordially,

Thomas Olemaun, Executive Director/President

**Status as of 12/16/2013**

ICAS-Barrow  
Doreen Lampe, CEO

No response to letters or calls  
1/14/14 Ms. Lampe left message stating ICAS  
would not delegated ASTAC elected board

ASNA  
Marie Carroll, Director

No response to letters or calls

**Native Village Tribal Council-Presidents**

Thomas Olemaun      Barrow

Agreed with plan/sent letter

Edward Rexford Sr.      Kaktovik

Agreed with plan

Howard Patkotak      Wainwright

No response to letters or calls

Margaret Pardue      Nuiqist

Agreed with plan/intends to send letter

Jack Schaffer      Pt. Hope

Agreed and discussed some issues

Della Shugluk      Atqasuk

Newly elected no response as of yet

Kenny Mekiana      Anaktuvuk Pass

Agreed with plan

Willard Neakok      Pt. Lay

Initial contact by office manager, Joanne....  
no follow up from her...and no response to  
letters or calls by President Neakok

1/15/14 Joanne returned call said President  
Neakok would call me – none yet



4300 B St, Suite 501, Anchorage, AK 99503

Office: 1-800-478-6409 or 907-852-7100, Fax: 907-563-3394 or 907-852-0006

Office Use Only	
ASTAC CSR:	
Proof of Eligibility Received and Effective Date(s):	
Date:	

## LIFELINE AND LINKUP ASSISTANCE APPLICATION

Annual Certification Is Required

Check applying for: ☐ Local Service Assistance **OR** ☐ Wireless Service Assistance

### Verify your Eligibility:

1. Complete Section A: Personal Information
2. Complete Section B **OR** Section C (not both)
3. Complete Section D: Initial, Sign, and Date
4. Attach a copy of your documents to support your eligibility
5. Return Application and Documents to ASTAC 4300 B St, Suite 501, Anchorage, AK 99503 / Fax: 907-563-3394 or 907-852-0006

### A. PERSONAL INFORMATION

The person applying for Lifeline service **MUST BE** the same person who qualifies for the Lifeline benefits **AND** listed on the telephone bill.

CUSTOMER FIRST AND LAST NAME	
MAILING ADDRESS City, State, Zip Code	
"Main" Lifeline Telephone Number	
PHYSICAL ADDRESS City, State, Zip Code (NOT PO Box)	

Date of Birth: Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_  
(Required) mm dd yyyy

☐ Check here if service address is temporary

Social Security Number: \_\_\_\_\_  
(Required)

**Tribal Lifeline:** Single party, voice grade access to the public switched network, access to emergency services, access to operator services, access to interexchange services (unless toll blocking is chosen), access to directory assistance, and toll blocking (if requested).

**Tribal Link Up:** includes any standard charges imposed on qualifying low-income individuals on Tribal Lands as a condition of initiating service, including both line extension and initial connection charges. The customer will receive assistance for 100% of connection fees up to \$100.00. This is the maximum federal assistance available. The supported services under this section do not include charges assessed for facilities or equipment that fall on the customer's side of the demarcation point, i.e. customer premises equipment and inside wiring charges. Any additional installation charges or line extension charges will be the responsibility of the customer. Expanded Link-Up Service assistance shall be provided a subsequent time only for a principal residence with a different address than the residence where Expanded Link-Up Service was previously provided.

Check applying for: ☐ Tribal Lifeline (monthly reoccurring charge) ☐ Tribal Link Up (installation charges)

**B. PROGRAM-BASED ELIGIBILITY\***

Check all program(s) in which you or a member of your household is currently enrolled. **YOU MUST PROVIDE PROOF OF PROGRAM PARTICIPATION.** This could include a copy of your benefit ID card, a copy of an eligibility letter from an authorized agency or prior year's statement of benefits. **(Do not send original documents.)**

<input type="checkbox"/> E1 - <a href="#">Medicaid</a> <input type="checkbox"/> E2 - Supplemental Nutrition Assistance Program ( <a href="#">Food Stamps</a> or <a href="#">SNAP</a> ) <input type="checkbox"/> E3 - <a href="#">Supplemental Security Income (SSI)</a> <input type="checkbox"/> E4 - <a href="#">Federal Public Housing Assistance (Section 8)</a> <input type="checkbox"/> E5 - <a href="#">Low-Income Home Energy Assistance Program (LIHEAP)</a> <input type="checkbox"/> E6 - <a href="#">Temporary Assistance to Needy Families (TANF)</a> <input type="checkbox"/> E7 - <a href="#">National School Lunch Program's Free Lunch Program</a> <input type="checkbox"/> E8 - <a href="#">Bureau of Indian Affairs (BIA) General Assistance</a> <input type="checkbox"/> E9 - <a href="#">Tribally administered Temporary Assistance to Needy Families (TTANF)</a> <input type="checkbox"/> E10 - <a href="#">Food Distribution Program on Indian Reservations (FDPIR)</a> <div style="background-color: yellow; padding: 2px; margin: 2px 0;"><i>(at this time no authorized programs are available)</i></div> <input type="checkbox"/> E11 - <a href="#">Head Start (income based criteria only)</a>	E12 - State Assistance Programs (If Applicable) <input type="checkbox"/> <a href="#">Alaska Adult Public Assistance</a> <input type="checkbox"/> <a href="#">Alaska Heating Assistance Program</a> <input type="checkbox"/> <a href="#">Alaska Public Housing</a> <input type="checkbox"/> <a href="#">Alaska Senior Care</a> <input type="checkbox"/> <a href="#">Alaska Temporary Assistance Program (ATAP)</a> <input type="checkbox"/> <a href="#">Child Care Assistance (PAS I, II, III)</a> <input type="checkbox"/> <a href="#">Denali Kid Care</a> <input type="checkbox"/> <a href="#">Pioneer Home Payment Assistance</a> <input type="checkbox"/> <a href="#">Sr. Citizen Housing Development Fund</a> <input type="checkbox"/> E13 - Eligibility Based on Income (see Section C) E14 - Program Eligibility Approved by State Administrator <input type="checkbox"/> <a href="#">Home Investment Partnership Program ("HOME")</a> <input type="checkbox"/> <a href="#">Interest Rate Reduction for Low Income Borrowers</a> <input type="checkbox"/> <a href="#">Low Income Housing Tax Credit Program</a> <input type="checkbox"/> <a href="#">VA Disability Pension</a> <input type="checkbox"/> <a href="#">WIC - Women Infants and Children Program</a>
--	--

**(Documentation will NOT be returned and proof will be shredded)**

**\* IF THE PARENT QUALIFIES FOR THE BENEFITS DUE TO A MINOR CHILD, THEN MINORS' INFO IS NEEDED AS THE "BENEFITS QUALIFYING PERSON"**

Minor's First and Last Name	Date of Birth	Last 4 Digits of Social Security Number

**C. INCOME-BASED ELIGIBILITY**

Calculate **TOTAL** household income by reporting the income of all adult persons residing in your home in the appropriate category:

Income Source	Amount																							
Prior year's State, Federal or Tribal tax return <b>OR</b>		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">2014 FEDERAL POVERTY GUIDELINES – 135%</th></tr> <tr> <th>HOUSEHOLD SIZE</th><th>ALASKA</th></tr> <tr><td>1</td><td>\$ 19,683</td></tr> <tr><td>2</td><td>\$ 26,541</td></tr> <tr><td>3</td><td>\$ 33,399</td></tr> <tr><td>4</td><td>\$ 40,257</td></tr> <tr><td>5</td><td>\$ 47,115</td></tr> <tr><td>6</td><td>\$ 53,973</td></tr> <tr><td>7</td><td>\$ 60,831</td></tr> <tr><td>8</td><td>\$ 67,689</td></tr> <tr> <td colspan="2">For families or households with more than 8 persons, add \$6,858 for each additional person</td></tr> </table>	2014 FEDERAL POVERTY GUIDELINES – 135%		HOUSEHOLD SIZE	ALASKA	1	\$ 19,683	2	\$ 26,541	3	\$ 33,399	4	\$ 40,257	5	\$ 47,115	6	\$ 53,973	7	\$ 60,831	8	\$ 67,689	For families or households with more than 8 persons, add \$6,858 for each additional person	
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Alimony or Child Support																								
Wages																								
Bureau of Indian Affairs General Assistance																								
Unemployment; Worker's Compensation																								
<b>TOTAL:</b>																								

**You must attach proof of income as reported above, examples include:**

<ul style="list-style-type: none"> <li>▪ Prior year's State, Federal or Tribal tax return <b>OR</b> Most recent statement from each type of current income source(s) noted above:</li> <li>▪ <b>Three consecutive months'</b> worth of your most current pay stubs from all employers</li> <li>▪ Social Security statement of benefits</li> <li>▪ Veterans Administration statement of benefits</li> <li>▪ Retirement/Pension statement of benefits</li> </ul>	<ul style="list-style-type: none"> <li>▪ Unemployment/Workmen's Compensation statement of benefits</li> <li>▪ Child Support documentation</li> <li>▪ Federal or Tribal notice letter of participation in Bureau of Indian Affairs General Assistance <b>OR</b></li> <li>▪ Divorce Decree</li> </ul>
--	---

**D. SIGNATURE (This section must be filled out completely)**

Please **read** the following statements, **initial** by each sentence, and **sign** below. [Disclosure Statement: Perjury and false statements are punishable by fine and/or imprisonment under Title 18 of the U.S. Code.]

By signing below, I **certify under penalty of perjury**, to each and every one of the following:

- \_\_\_\_ 1. I meet the income-based or program-based eligibility criteria for receiving Lifeline, provided in 47 C.F.R. Section 54.409. I have provided documentation of eligibility;
- \_\_\_\_ 2. I will notify the carrier **within 30 days** if, for any reason, I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit;
- \_\_\_\_ 3. If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(e);
- \_\_\_\_ 4. If I move to a new address, I will provide that new address to the telephone company **within 30 days**;
- \_\_\_\_ 5. If I provided a temporary residential address to the telephone company, I will be required to verify my temporary residential address **every 90 days**;
- \_\_\_\_ 6. My household will receive only one (1) Lifeline service, and, to the best of my knowledge, my household is not already receiving a Lifeline service;
- \_\_\_\_ 7. I acknowledge that I will be required to re-certify my continued eligibility for Lifeline annually, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to 47 C.F.R. Section 54.405(e)(4);
- \_\_\_\_ 8. I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and
- \_\_\_\_ 9. The information contained in the application and certification form is true and correct to the best of my knowledge.
- \_\_\_\_ 10. I acknowledge that information from this certification will be given to USAC and/or its agents for purpose of verifying that my household does not receive more than one benefit.
- \_\_\_\_ 11. I acknowledge that Lifeline Service is Non-Transferable.

- Do you or does anyone in your household have any disabilities that may inhibit access to service offerings? If yes, please explain:

X \_\_\_\_\_  
*Customer Signature*

\_\_\_\_\_  
*Date*

X \_\_\_\_\_  
*Printed Name*